Jordan Ellis

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# OBJECTIVE

Accomplished IT professional bringing over five years of extensive experience in project management, technical support, and pioneering technical solutions. Aiming to contribute proven expertise, innovative problem-solving skills, and a commitment to achieving excellent technical outcomes in a vibrant Professional Services environment, fostering technological innovation and organizational success

# EXPERIENCE

## Senior IT Specialist

### ABC Tech Solutions | Seattle, WA Feb 20XX – Jan 20XX

Managed a team of 10 IT professionals.

Oversaw IT projects from conception to completion.

## IT Support Specialist

### XYZ Tech Corp | Seattle, WA Jul 20XX – Jun 20XX

Provided technical support to over 500 clients.

Trained new employees on company software and tools.

# EDUCATION

## Bachelor of Science in Information Technology

### University of Washington | Seattle, WA Jun 20XX

You might want to include your GPA here and a brief summary of relevant coursework, awards, and honors.

# Skills

* Project Management
* Technical Support
* Cloud Computing
* Network Troubleshooting

# Certifications

* CompTIA A+
* CompTIA Network+
* Microsoft Azure Fundamentals

# REFERENCES

## Briana Hernandez

ABC Tech Solutions | Contact Information