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|  |  | JORDAN ELLIS |
| 💼 ProfileForward-thinking IT Specialist eager to bring a wealth of experience in project management and technical support to a dynamic Professional Services team. Passionate about integrating modern solutions, driving technological excellence, and navigating projects to successful completion, thereby supporting organizational objectives and fostering a culture of innovation and continual improvement.Contact📍 Seattle, WA PHONE:📞 (123) 456-7891WEBSITE:🔗 www.personal-website.comEMAIL:📧 jordanellis@email.comHobbies (Optional)Investing/TradingVolunteeringPuzzle Solving |  | 🎓 EDUCATION**University of Seattle**20XX – 20XXBachelor of Science in Cybersecurity[It’s okay to brag about your GPA, awards, and honors. Feel free to summarize your coursework too.]📊 WORK EXPERIENCESenior IT Specialist | ABC Tech SolutionsOct. 20XX – Present* Managed high-impact IT projects, delivering efficient solutions and improving system functionality through expert technical support.

IT Support Specialist | XYZ Tech CorpFeb. 20XX – Dec. 20XX* Provided technical support, resolved issues to ensure customer satisfaction, and reduced downtime through network troubleshooting. Supported IT projects and team coordination efforts.

🏆 Certifications & SKILLS * 🖥️ CompTIA A+
* 🔧 Google IT Support Professional Certificate
* 📊 ITIL Foundation
* 📅 Project Management
* 🛠️ Technical Support
* ☁️ Cloud Computing
* 🌐 Network Troubleshooting
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