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|  |  | JORDAN ELLIS |
| 💼 Profile Forward-thinking IT Specialist eager to bring a wealth of experience in project management and technical support to a dynamic Professional Services team. Passionate about integrating modern solutions, driving technological excellence, and navigating projects to successful completion, thereby supporting organizational objectives and fostering a culture of innovation and continual improvement. Contact 📍 Seattle, WA  PHONE:  📞 (123) 456-7891  WEBSITE:  🔗 www.personal-website.com  EMAIL:  📧 jordanellis@email.com Hobbies (Optional) Investing/Trading  Volunteering  Puzzle Solving |  | 🎓 EDUCATION **University of Seattle**  20XX – 20XX  Bachelor of Science in Cybersecurity  [It’s okay to brag about your GPA, awards, and honors. Feel free to summarize your coursework too.] 📊 WORK EXPERIENCESenior IT Specialist | ABC Tech Solutions Oct. 20XX – Present   * Managed high-impact IT projects, delivering efficient solutions and improving system functionality through expert technical support.  IT Support Specialist | XYZ Tech Corp Feb. 20XX – Dec. 20XX   * Provided technical support, resolved issues to ensure customer satisfaction, and reduced downtime through network troubleshooting. Supported IT projects and team coordination efforts.  🏆 Certifications & SKILLS  * 🖥️ CompTIA A+ * 🔧 Google IT Support Professional Certificate * 📊 ITIL Foundation * 📅 Project Management * 🛠️ Technical Support * ☁️ Cloud Computing * 🌐 Network Troubleshooting |