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|  |  | JORDAN ELLIS |
| 💼 ProfileInnovative and solution-oriented Customer Service Expert with comprehensive experience in streamlining customer service procedures, enhancing customer experience, and improving team productivity. Aiming to leverage a unique blend of technical skills and customer service expertise in a vibrant team environment, fostering organizational growth, and continued learning.Contact📍 Seattle, WA PHONE:📞 (123) 456-7891WEBSITE:🔗 www.Personal-Website.comEMAIL:📧 jordanellis@email.comHobbies (Optional)VolunteeringPuzzle Solving |  | 🎓 EDUCATION**Seattle Community College**2016Associate Degree in Business Administration 📊 WORK EXPERIENCEGadget Store | Customer Support SpecialistOct. 2019 – Present• Improved customer inquiry handling, enhancing customer satisfaction by 15%.🏆 Certifications & SKILLS * 🏅 Customer Service Certification (CSC)
* 📜 Certified Customer Service Experience Professional (CCEP)
* 📊 CRM Mastery
* 💬 Stellar Communication
* ⚡ Swift Conflict Resolution
* 🤝 Team Synergy
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