[Street Address]

[City, ST ZIP Code]

[Telephone] | [Website]

[Email]

Jordan Ellis

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| Objective |  | Driven IT Specialist with a diverse background in managing substantial projects, providing exceptional technical support, and driving operational enhancements. Seeking to leverage a unique blend of skills in a Professional Services role, where a strong foundation in strategic planning, technical proficiency, and dynamic problem-solving can catalyze organizational improvement and technological advancement. |
| Professional Achievements |  | IT Project Management & InnovationLed complex IT projects, delivering solutions that increased operational efficiency by 20%.Collaborated with cross-functional teams to implement cutting-edge technologies, meeting strategic goals.Technical Support & Network OptimizationResolved advanced technical issues, improving system reliability and customer satisfaction.Diagnosed and resolved network problems, reducing downtime by 30% and boosting performance.Cloud Computing & System OptimizationDeployed and managed cloud-based solutions, optimizing performance and reducing operational costs. Utilized Azure expertise to streamline workflows, enhancing team productivity. |
| Skills |  | * IT Project Management & Coordination * Technical Support & Troubleshooting * Cloud Computing Deployment & Management * Network Troubleshooting & Optimization * Analytical Problem-Solving |
| Work History |  | Senior IT Specialist | ABC Tech Solutions | Seattle, WA [Dates From – To] IT Support Specialist | XYZ Tech Corp | Seattle, WA [Dates From – To] |
| Education |  | Bachelor of Science in Computer Science | University of Washington | Seattle, WA You might want to include your GPA here and any awards or honors. |