[Street Address]

[City, ST ZIP Code]

[Telephone] | [Website]

[Email]

Jordan ellis

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| Objective |  | Driven Customer Service Professional equipped with a robust set of competencies in areas such as conflict resolution, CRM tool proficiency, and customer relationship management. Aiming to leverage a refined skill set and a customer-centric approach to improve operational efficiency, elevate customer satisfaction, and contribute to organizational growth in a dynamic and challenging environment. |
| Certifications |  | Customer service Customer Service Certification (CSC)  Certified Customer Experience Professional (CCEP) |
| Skills |  | * Customer Relationship Management * Conflict Resolution * Technical Proficiency * Multitasking |
| Work History |  | Senior customer service associate, tech savvy, seattle, wa May 2019 - Present Customer service representative, Tech solutions, seattle, wa Jun 2018 – May 2019 |
| Education |  | Associate Degree in business Administration, 2016 Seattle Community College, Seattle, WA |